

# PRODUCT RECALL NOTICE

## Sylvania Sylbattens - Integrated LED Battens

Sylvania have made us aware that, in exceptional circumstances, these products may present a risk of the internal wiring overheating, potentially leading to exposure of live conductors.

The products affected are:

CODE	PRODUCT DESCRIPTION	BARCODE	MODEL NUMBER
1593R	SYLBATTEN LED 1000LM NW 3 CORE NON-DIM	5410288451701	45170
8361R	SYLBATTEN LED 2000LM NW 3 CORE NON-DIM	5410288451718	45171
1698R	SYLBATTEN LED 3000LM NW 3 CORE NON-DIM	5410288451725	45172
9180R	SYLBATTEN LED 5500LM NW 3 CORE NON-DIM	5410288451732	45173
8124R	SYLBATTEN LED 4000LM NW 3 CORE NON-DIM	5410288451749	45174
5094R	SYLBATTEN LED 8000LM NW 3 CORE NON-DIM	5410288451756	45175

These products were offered for sale between 7<sup>th</sup> March 2017 and 1<sup>st</sup> June 2017.



Due to the exceptional circumstances which could lead to the fault, Sylvania has stated that the installed products can remain on site. However, they would like to arrange for their qualified and trained contractors to visit those sites and rework any products which have been installed.

For installed products, please contact [aftersales.feedback.uk@feilosylvania.com](mailto:aftersales.feedback.uk@feilosylvania.com), to arrange for a contractor to attend. Alternatively contact Sylvania directly at **0800 440 2478** and ask for the Sylbatten Recall team.

For any products which haven't yet been installed, please return them to your local **Screwfix Trade Counter** where you will be given a refund to the full value of your purchase. Alternatively, we can arrange collection of the item(s), please contact us on **03330 112 112** for a collection to be arranged and a full refund provided.

If you have purchased any of these products for customers in the course of your own business, please contact them immediately and make them aware of this Product Recall and any actions they need to take.

**Thank you in advance for your co-operation in this matter and we apologise for any inconvenience caused.**