

PRODUCT SAFETY NOTICE

ORB LED Recessed Downlights

Screwfix has become aware that you may have potentially been supplied with a non-fire rated version of the following products, despite them being advertised as fire rated. Although both variants are electrically safe and fully compliant with all relevant safety legislation, the non-fire rated variants cannot be used in locations where fire integrity is required.

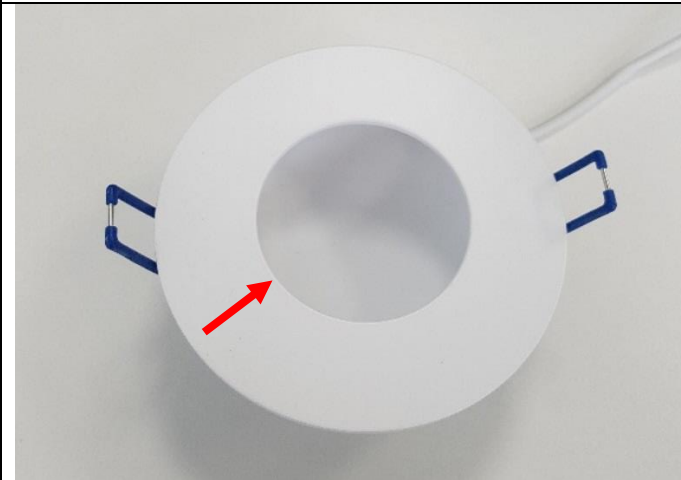
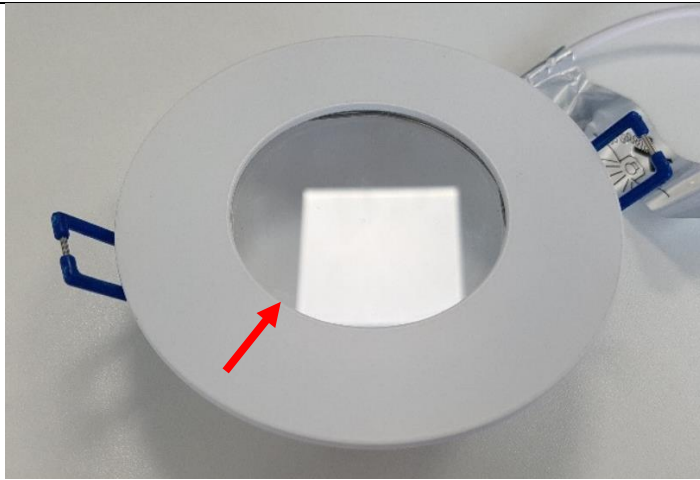
If you purchased either of these products for a fire rated application, you may be affected by this notice and should complete the actions below.

The products affected are:

CODE	PRODUCT DESCRIPTION	BARCODE	MODEL NUMBER
1798K	LED ORB INDIRECT DOWNLIGHT WARM WHITE	5014838671917	67191
3990K	LED ORB INDIRECT DOWNLIGHT NATURAL WHITE	5014838671924	67192

These products were offered for sale between 20/09/2016 and 14/06/2017.

If you have purchased either product from us and specifically require a fire rated variant, please first check below to confirm which variant you have received. The simplest way to confirm is to check whether there is a diffuser on the product.

Fire Rated Variant	Non-Fire Rated Variant
 <p>No Diffuser</p>	 <p>Glass Diffuser</p>
Item does not have a diffuser – downlight appears hollow	Item has a glass diffuser – a small pane of glass covers the opening on the downlight.
For further identifying features, please see the following page.	

If you received a non-fire rated variant but actually required a fire rated version, or if you are unsure of the identification of the version you received, please contact Screwfix directly on **03330 112 112** or email recall@screwfix.com and we will arrange a Free of Charge fire rated replacement.

If the downlights have already been installed and they are the incorrect version, please email downlights@poolelighting.com or call **01202 642739**, where our supplier will arrange for a 3rd party electrical contractor to attend your property and replace the product(s) with the correct version.

If you have purchased either of these products for customers in the course of your own business, please contact them immediately, advise of this Product Safety Notice and the appropriate action they need to take.

Thank you in advance for your co-operation in this matter and we apologise for any inconvenience caused.

Fire Rated	Non-Fire Rated
<ul style="list-style-type: none"> • Rear of the downlight is smooth. • States "fire rated" on rating label, which is attached to the rear of the product • States "30, 60 & 90 Min Fire Rated" on packaging. • Shows a "fire rated" symbol on the packaging. 	<ul style="list-style-type: none"> • Rear surface of downlight has white ridges (heat sink). • No mention of "fire rated" on rating label and is attached to white power cord. • No fire rated symbol on packaging.

