

# PRODUCT RECALL NOTICE

## GoodHome COLENZO FH-715 OSCILLATING FAN HEATER 2000W

Screwfix would like to make customers aware that in some circumstances a very small number of products have shown excessive heat build-up, leading to scorching or deformation of the heater.

Despite rigorous quality control procedures, Screwfix has identified a potential safety issue with these electric heaters. Due to the potentially serious nature of the risk and our commitment to safety, we have taken a precautionary decision to recall these products. The product affected is:

Product Code	Product Description	Barcode	Model
233JK	GoodHome COLENZO OSCILLATING FAN HEATER 2000W	5059340046938	FH-715

This product was offered for sale between 7<sup>th</sup> September 2020 and 19<sup>th</sup> February 2021.



**If you have purchased this product from us, please stop using it immediately, cut off the plug and dispose via your local recycling centre**

Unfortunately, we do not have an alternative product available to offer as a direct replacement for this heater.

**To receive a refund, please email [online@screwfix.com](mailto:online@screwfix.com) (ensuring that SKU 233JK is in the subject line of the email).** If this isn't possible please contact us on **03330 112 112** or visit your local **Screwfix Trade Counter** (where safe to do so in line with current government guidance), where you will be given a refund to the full value of your purchase.

If you purchased this product with cash, you must visit your local Screwfix Trade Counter as cash refunds cannot be completed remotely. If you require further information, please visit:

[www.screwfix.com/help/product-recall](http://www.screwfix.com/help/product-recall)

If you have purchased this product for customers during your own business, please contact them immediately, advise them to stop using the product and make arrangements for it to be disposed of via their local recycling centre.

**Thank you in advance for your co-operation in this matter and we apologise for any inconvenience caused.**