



April 2016

SCREWFIX LUTON MANAGER IS BEST IN THE UK

The Branch Manager at the Screwfix Luton store is celebrating after scooping one of the company's highest accolade and being named Screwfix Manager of the Year 2015. Russell Durtnall, Branch Manager at Screwfix Luton beat over 450 managers to take the coveted title.

Nominated by his Area Manager Les Singer, Russell went on to impress the judges in every round to become a finalist alongside 2 other managers. Les commented: "Russell does a great job running a very busy store in Luton. He's always enthusiastic and motivated and is infectious and visible to the rest of the Luton team, and to our customers. He's also very helpful supporting the rest of the team in the area, adding value to various roles, including: Supporting new store openings and acting as a training mentor for new members of staff."

Russell Durtnall, Branch Manager at Screwfix Luton said: "It's a great honour to win 'Manager of the Year' I couldn't have done this without my team behind me who work so hard and are incredibly dedicated to their roles. They help set an excellent example to other Screwfix stores and employees."

"I started at Screwfix 8 years ago as a Service Assistant and have worked my way up to Store Manager. I pride myself in helping create engaging staff who always want to do their best and are committed to delivering great customer service. The best advice I could give to any Manager is look after your team and they will look after you."

Screwfix offers customers a quick and easy way to purchase products at a time and place to fit in with their busy schedules, by simply selecting items from the catalogue, or online using Screwfix's Click & Collect service – enabling them to check the products they require are in stock and then collect just five minutes later from the store.

Visit Russell and the team at the Luton store, located at Unit 8, Bilton Way, Luton, Bedfordshire, LU1 1UU. Open Monday to Friday 7am-8pm, Saturday 8am-6pm and Sunday 10am to 4pm; or visit www.screwfix.com for more information on Screwfix's new range of

products. You can also call 03330 112 112 or pick up a copy of the new catalogue at your local Screwfix store or order it online.

-ENDS-



Note to editors

About Screwfix:

Screwfix is part of Kingfisher plc, a home improvement company with over 1,100 stores in 10 countries in Europe, Russia and Turkey. For further information go to www.kingfisher.com.

Screwfix is recognised as being “where the trade buys”, offering a straightforward and transparently-priced retail experience that enables busy tradespeople to shop 26,000 products over the phone, online, via their mobile or from their local store.

- From power tools and work wear to cables and pipe fittings, more than 11,000 products are available to pick up from the national network of 459 stores. A further range of over 15,000 products can be ordered over the phone, online or from a local store for next day delivery, with orders taken up until 7pm to home or site.
- Screwfix.com attracts 2.2 million unique visitors per week and the Screwfix Click & Collect service means customers can conveniently purchase supplies online (or over the phone) and then collect from store just five minutes later.
- Customers can call the UK-based Screwfix Contact Centre 24 hours a day, 7 days a week (including bank holidays) on 03330 112 112.

- All 457 UK stores are open 7 days a week and from 7am Monday to Friday.
- 9 out of 10 customers would recommend Screwfix to a friend.

PRESS information:

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