



Screwfix showcases business services for facilities managers at Facilities Show

Stand M1250

Screwfix, the UK's largest multi channel supplier of trade tools, plumbing and electrical products, will be showcasing its range of bespoke business services for Facilities Managers on stand M1250 at the Facilities Show at ExCel on 17-19 June.

Visitors to the stand will have the chance to find out more about the unique service offers available. Screwfix Business Services include a dedicated Account Manager for every business with specialist expertise for their sector, a Freephone and mobile friendly phone line, which aims to be answered by a live agent within 10 seconds, along with individual reports and analysis to make it easier to keep track of purchasing across Screwfix's range of 23,000 products.

The friendly and knowledgeable team will be on hand to discuss queries and requirements across a variety of sectors such as education, hotels, leisure, industry, retail and agriculture.

Stephen Henagulph, Business to Business Manager at Screwfix, comments: "The Facilities Show is a great opportunity for us to showcase our specialist Business Services, which are designed to assist Facilities Managers across all industry sectors. We know these customers are busy with their job, so we're focused on delivering a convenient service that enables them to get what they need, when they need it, so they can focus on the job in hand."

Screwfix provides their Business Services customers with a next day delivery service on all orders received before 7pm, or alternatively over 11,000 products can be purchased in one of the 344 Screwfix stores across the UK. In addition, Screwfix's 'Click & Collect' service allows Facilities Managers to order online or over the phone with collection of their goods just five minutes later from their nearest store.

A team of 14 Account Managers provide individual support to facilities management companies. As well as providing reports and analysis of individual accounts to enable thorough control and management of purchasing, Screwfix Account Managers visit their

customers on a regular basis to establish strong partnerships and identify how they can best support them.

Business account holders also benefit from a specialist ex-vat catalogue along with bespoke deals with products especially chosen for business customers.

For more information on Screwfix Business Services, call 0800 096 2629 or 01935 385523 (mobile friendly) or email key.accounts@screwfix.com

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Note to editors

About Screwfix:

Screwfix is part of Kingfisher plc, Europe's leading home improvement retail group and the third largest in the world www.kingfisher.com. Screwfix is recognised as being "where the trade buys" offering a straightforward and transparently-priced retail experience that enables busy tradesmen to shop 23,000 products over the phone, online, via their mobile or from their local store.

- From power tools and workwear to cables and pipe fittings, more than 11,000 products are available to pick up from the national network of over 344 stores. A range of over 23,000 products can be ordered over the phone, online or from a local store for next day delivery, with orders taken up until 7pm to home or site.
- Screwfix.com attracts 1.5 million visitors per week and the Screwfix Click & Collect service means customers can conveniently purchase supplies online (or over the phone) and then collect from store just five minutes later.
- Customers can call the UK-based Screwfix Contact Centre 7 days a week (including bank holidays) from 7am – 9pm Monday – Friday and 8am – 6pm Saturday-Sunday on 0500 41 41 41, or on the mobile-friendly 03330 112 112.
- All of our 340+ stores are open 7 days a week and from 7am Monday to Friday, making sure we are ready when our customers are.
- 94 per cent of customers would recommend a friend to Screwfix.

PRESS information:

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